It was terrific to see so many of our ORALL colleagues in San Antonio! There was no agenda and no official meeting, but just an informal gathering for lunch during the Tuesday break from AALL. You can mark your calendars already for next year in St. Louis – ORALL will gather! Of course, we always want to include all former ORALL members who would enjoy visiting with old colleagues, and any future ORALL members who can really benefit by getting to know such a good group of law librarians.

However, before St. Louis, we have something even better in store for us, and that would be our Annual Meeting in Indianapolis, October 12-14, 2005. Kyle Passmore and her education committee have put together an exceptionally strong program on a variety of timely and important topics. The list of speakers is quite impressive. Debra Denslaw and Miriam Murphy and their Local Arrangements Committee have planned some wonderful treats for us. Consistently, year after year, ORALL annual meetings fulfill our professional development needs. We learn new ways to do our jobs better and we meet colleagues who are invariably willing to help us out when we encounter a sticky problem. (Have you ever met a group of people more willing to help you?) We learn about what is ahead for us in technology, and other future trends. Even when we don’t think we’ve picked up a practical tip to take back to our jobs, we frequently find that something...

...continued on page 4
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Newsletter
The ORALL Newsletter is the official publication of the Ohio Regional Association of Law Libraries. Published quarterly in March, June, September, and December.
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Unsolicited contributions are encouraged; contributions submitted for publication are subject to editorial review. For extra copies, contact the editor.
Deadlines for submissions: Feb. 15, May 15, Aug. 15, and Nov. 15
Advertising (per issue) : $150 for full page, $90 for half page, $55 for quarter page, and $35 for eighth page.

Profile
ORALL is a 4-state chapter of the American Association of Law Libraries [Ohio, Indiana, Kentucky, Michigan]. It was formed in 1949 "to further the development and usefulness of law libraries and to stimulate a spirit of mutual helpfulness among law libraries of this region." An annual conference is held each fall. ORALL publishes or sponsors the following publications: Core Legal Collection [bibliographies for Ohio, Indiana, Kentucky, Michigan], ORALL Membership Directory, ORALL Newsletter, Ohio Legal Resources Annotated Bibliography & Guide 3rd.
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President’s Column continued

we’ve learned at a meeting is exactly that piece of information we need to solve a problem. Sometimes, we just go home reassured that we’re doing something as well as it can be done. Our annual meeting is always challenging, interesting and entertaining, and I urge all of you to come to Indianapolis.

And speaking of challenging, interesting and entertaining...We will once again discuss a possible name change for ORALL at the Annual Meeting. On the one hand, "Ohio Regional" could be perceived as slighting the active contributions of our members from Indiana and Kentucky. Consider that those members have been very active on committees, on the Executive Board, and as Local Arrangements committees for the 2005 meeting in Indianapolis, the 2004 meeting in Northern Kentucky, and the 2003 meeting in South Bend. (Remember that the location of our annual meeting largely depends on the willingness of some members to assume the responsibility of local arrangements.)

On the other hand, "ORALL" has defined us for over 50 years, and there is a lot of history associated with the name. It is under the name ORALL that we have earned our reputation for being a great chapter. “ORALL” works, and it works very well, and you know what they say about “If it ain’t broke....” Obviously, we need to discuss the issue in Indianapolis, but this issue is too big to be decided by only those members who can attend the 2005 annual meeting. A ballot will be distributed after the meeting for a vote of the entire membership. Sarah Lynch chairs the Name Change Task Force. Please feel free to contact her (slynch@vssp.com) with your comments, questions and concerns, whether or not you can attend the Indianapolis meeting. At this time (subject to change!), the three most popular alternatives seem to be

- Retain ORALL
- LLOKI (Law Libraries of Ohio, Kentucky, Indiana)
- KOILL (Kentucky, Ohio, Indiana Law Libraries)

Because of the time restrictions of our Business Meeting, the amount of time allowed for discussion of the issue will be very limited. Again, I encourage you to contact Sarah Lynch so that all opinions can be fully considered.

Thank you for allowing me the opportunity to serve as President of ORALL. It’s been a terrific year for me, and I look forward to seeing all of you in Indianapolis.

Claudia Zaher
ORALL President 2004-2005

* * *
Increasingly, library developments demand a high degree of cooperation among information technology, reference, and cataloging functions. Such synchronicity was evident in programs on federated searching, Z39.50, OPAC enhancement, and underlies Roy Tennant’s observations at the first plenary session as well.

This year AALLNET made handouts available prior to the conference from the web-site, which were helpful for all the obvious reasons. If you were unable to attend the program on federated searching (H-4, Federated searching and OpenURL), in fact, I would suggest downloading Frank Cerone’s handouts. Slides illustrating the process of sending a query (multiple database search, collection & collation of info, listing of results) to models of how OpenURLs work are worth the proverbial thousand words.

Not surprisingly, studies consistently show that patrons want to use one search interface and connect directly to full text material. Driven in part by the success (i.e., ease of use) of commercial sources and the increasingly multidisciplinary nature of research, there is a strong movement to redesign library OPACS and web pages to accommodate this. Federated searching allows patrons to search multiple databases (e.g., a library’s catalog and selected research databases) simultaneously. Frank and co-presenter Eloise Vondruska discussed how federated searching works, some current applications in libraries, and how to implement a federated search service in one’s library. Additionally, the OpenURL standard and other linking initiatives that enable federated searching were discussed.

In discussing how patrons search databases, Frank noted variations in searching methodology between faculty and students. Despite differences, though, both groups used simple keyword searches for most of their research. With 85% of people using metasearch engines, the importance of well-designed federated search tools is apparent.

Problematic areas for federated searching, such as indexing inconsistencies across databases, and various implementation issues (licensing, customization) were addressed at length.

Ideally, reference staff relay to catalogers and technical service, and the IT folks suggestions on improving the catalog. In terms of practical demonstrations, the program on enhancing records by adding tables-of-contents (G-4: The ABCs of TOCs: enhancing your OPAC with tables of contents) was extremely helpful in ways catalogers might efficiently increase this feature in catalog records. Tables-of-contents, common in online catalogs are valuable to researchers. However, the majority of records do not include them, and there are a number of issues involved with this seemingly simple application. For instance, 856 fields, which display URLs in the OPAC, look great, but they are not indexed.

1Summaries of technical services’ programs are on http://tssis.blogspot.com/2005/06/welcome-to-ts-sis-blog.html. Full reviews will follow in the fall issue of the Technical Services’ Law Librarian. Please note that portions of these reviews are from my contributions on the TS blog.
According to surveys, researchers prefer tables-of-contents for collections with multiple authors, conference proceedings, and multi-volume works with individual titles. Locally, patrons might benefit from tables-of-contents in books with chapters by the faculty, specialty subject areas, and local CLE material.

There are a variety of ways to include tables-of-contents, including utilizing vendor services, and/or adding locally. Mary Strouse (Catholic University) utilizes vendor table-of-contents (specifically Blackwell). She discussed loading the data, and the balancing and transcription process. Karen Selden (University of Colorado) manually adds enhanced 505 fields to selected records. Jack Bissett utilizes a local scanning program (John Doyle software, which he will freely share). With all of the above, there are a number of issues to consider: indexing and display, workflow and policy issues. For records done at the local level, for instance, who does this – students, clerical, professional? Selecting books for table-of-contents enhancement becomes a collection development/policy issue. Reference staff then needs to be aware of variations in indexing in the catalog.

Programs on Z39.50 always interest me: I have been reading about this protocol for years and still do not fully understand how it works. But it does, and as such, this protocol allows us to search other online catalogs directly from our own (catalog). This same ease-of-use imparted by Z39.50 for transcribing electronic resources also enables those so inclined to download MARC records from one library catalog to their own, bypassing OCLC and other bibliographic utilities. This program (F-2: Nabbing versus sharing: Z39.50 and the ethics of directly importing MARC records) considered the ethics involved of libraries that entities that do so. Keep in mind that this discussion was not about using an occasional record; rather this concerns the intentional importation of huge amounts of other libraries’ records. One of the reasons OCLC works is that it coordinates the efforts of its member institutions. Libraries that bypass OCLC in such a way undermine the good efforts of all libraries: aside from unauthorized appropriation, not adding holdings to OCLC means non-participation in the sharing of resources (e.g., ILL).

If I were to choose one program that I wished all of my colleagues would have attended, it would have been the panel about outsourcing (A-2: Outsourcing: Odious or out-of-the-box?). The target audience for this program was law firms, but clearly, outsourcing is here to stay and in fact will only increase in every business environment. For that reason, any type of library (or business) might benefit from information given in this presentation. Program coordinator Lee Nemchek (Morrison & Foerster LLP) succinctly informed the audience on the myriad of terminology used in professional journals about outsourcing, described various models, and gave convincing evidence that libraries must address this issue.

Two additional speakers elaborated on outsourcing's global aspect from interesting, rather polar positions. H. Larry Eiring (Thomson - Elite) spoke about his experiences as a firm librarian who successfully coordinated outsourcing services. He detailed critical steps in the outsourcing process that would effect a successful outcome - strongly emphasizing the forged partnership between the two entities (library and outsourcer) and their respective responsibilities.

Ganesh Natarajan (Mindcrest Inc.) discussed outsourcing from the provider's perspective. Although outsourcing is not new, Natarajan equates its rapid growth to the growth of information
technology beginning about twelve years ago. Other driving factors include the high costs of legal services in the U.S., the availability of U.S. legal resources on the web, and (Natarajan’s company is based in India) that India is a low cost source of legal talent.

Interestingly conceived, this program helped to demystify the outsourcing concept. Eiring’s sage advice in particular was empowering; i.e., when this happens to your institution, how can you change the crisis into an opportunity?

* * *

**AALL San Antonio**  
**Publishing Outside the Law Library Box: Opportunities Beyond Law Library Publications**  
*By Maureen Anderson, University of Dayton School of Law*

Why publish? Many law librarians ask themselves this question every day. This AALL session noted that the answer is different for everyone. Law librarians publish for a number of reasons: career advancement, professional responsibility, or simply a compelling desire to share. For anyone interested in writing, the session gave great suggestions on how to publish beyond the traditional forums of law reviews and journals. Check out *Writer’s Market* by Kathryn Brogan (Editor) to get started.

Maureen A. Eggert of Wake Forest University School of Law served as moderator for the program. The panelists included Carol A. Bannen of Reinhart, Boerner and Van Deuren; Shannon Gilreath of Wake Forest University School of Law; and George Pike of the University of Pittsburgh School of Law. Each of the panelists has enjoyed success publishing “outside the box.” Carol has written several articles for the Wisconsin Bar Journal and her local AALL chapter newsletter; Shannon has written a book, two law review articles and several other essays and articles for numerous periodicals and for lectures and presentations; and George writes a “Legal Issues” column for *Information Today*. Each speaker provided useful comments on why he or she writes, what to write, and how to get published.

Carol Bannen believes that writing and publishing increases the value of law librarians. Regular writing keeps the writer on her toes and also sends the message “can’t do without law librarians.” Carol believes it is the responsibility of the profession to write articles. She recommends publishing in bar journals and AALL chapter newsletters as a way to get started.

Shannon Gilreath writes because he is compelled to share and add to scholarly discourse. He finds that articles write themselves if the author writes about what interests him; find your passion. Ideas come from presentations, CLE materials, and message boards. Shannon advised that getting published has as much to do with perseverance as it does with luck. Don’t be afraid of rejection. Someone somewhere will publish your writings. Mr. Gilreath noted that you are not going to get rich – payment depends on type of writings -- advancements and royalties from sales are generally restricted to books.
George Pike writes a regular column for Information Today entitled “Legal Issues.” He operates under a contract and finds that word count is the most valuable feature in Microsoft Word. George urges writing in your own style, but acknowledges that good editors make writers better. Publishing is an ego stroke, but more importantly, it is good recognition for you and your employer. Mr. Pike follows wire stories and listservs as a way of generating topic ideas. He encourages writing for an audience broader than only law librarians; librarians in public libraries are always looking for legal information.

Both George and Shannon emphasized the need to carefully read your contract, if you enter into one. Also, when shopping your material around, it is not wise to approach more than one magazine with an idea -- exclusivity is important.

Finally, if you are interested in publishing in a law review, try http://law.bepress.com/expresso/. Express0 will deliver your manuscript to your choice of 450+ law reviews, including all of the top 100, once you upload the electronic file to the site. It is an alternative to photocopying and mailing.

* * *

Mark Your Calendar

Professional Legal Management Week, Oct. 3-7, 2005
By Julia O'Donnell, Director of Publications, AALL

Professional Legal Management Week (PLMW) provides a forum for recognizing those in legal management for what they do and the roles they play in the success of the organization and in its service to its clients and those who work in the organization. AALL is one of six associations co-sponsoring the event with the Association of Legal Administrators.

The objectives of Professional Legal Management Week are:

- to provide awareness, understanding and education about the legal management profession, and
- to increase knowledge of the diverse roles within the profession.

AALL members are encouraged to plan and promote events for the week. The Professional Legal Management Week Web site (www.plmw.org) includes resources to help you set up events, including a fact sheet, suggestions for planning events, a flyer, logos and advertisements.

Please join the fun in celebrating the first annual Professional Legal Management Week.

* * *
**ORALL News**  
**Mahoning Law Library Director Selected**

Alan R. Kretzer, Esq, president of Mahoning Law Library Association, is pleased to announce on behalf of the Board of Trustees, the selection of Anna Paczelt as the new Librarian of the Mahoning County Law Library. Ms. Paczelt holds a Juris Doctorate from the University of Akron, a Master of Library Science from Kent State University, and a Bachelor of Arts degree from Ohio State University. Prior to this position, Ms. Paczelt has held positions as Case law editor for LexisNexis, staff attorney at the UAW-GM Legal Services Plan, associate attorney at the law firm of Rheuben & Palma, branch librarian at the Youngstown Public Library & branch librarian at the Cleveland Public Library.

Ms. Paczelt, who begins her new position on August 15, 2005, will succeed Marcus L. Hochstetler, who has served as Librarian for the past 5 years. Mr. Hochstetler will assume the position of Law Librarian and Director of the King County Law Library in Seattle, Washington beginning September 1, 2005.

For additional information, contact Board President Alan R. Kretzer, Esq. at 330-746-0171 or Board Secretary/Treasurer Christopher J. Schiavone, Esq. at 330-744-4137.

* * *

**Ohio County Law Libraries in the Legislative Spotlight**  
**By Kathleen M. Sasala, Director, Cleveland Law Library Association**

As many of you may already be aware, the Ohio Legislature has taken an interest in Ohio's county law libraries. Part of the news is bad, but the rest of the news is hopeful.

First, the bad news...County law libraries are in jeopardy of losing a large portion of their funding. As part of the Governor's current biennial budget (HB 66),* the Legislature amended O.R.C. §§ 3375.48-55 to slash county government obligations to pay for county law library salaries, space, utilities, and shelving at the rate of 20% per year starting on January 1st of 2007. Absent statutory amendment, HB 66 will totally eliminate county funding for county law libraries by January 1st of 2011. At that time, county law libraries will be required to pay 100% of these expenses from traffic fine monies they receive by statute and any miscellaneous income they can generate from membership dues, copies, document delivery fees and other services.

The problem for many county law libraries is that their fine monies have already been dwindling at alarming rates, and most receive only negligible private revenue. Many county law libraries have canceled resources to stay afloat, and some may be forced to close if the cuts are not repealed. However, the state is interested in consolidating services and cutting costs, and the County Commissioners Association of Ohio (CCAO) is committed to reducing county fiscal responsibilities for various unfunded state mandates, including county law libraries. As a result, even if Ohio and its county governments were not experiencing budget crunches of their own, it was time to re-examine the funding scheme for Ohio's county law libraries. Thankfully, the House and Senate have created a mechanism for positive change that will hopefully enable us to do just that.
Now, the good news...The Legislature has created a 13-member state-wide Task Force to study the structure, funding and operations of Ohio's county law libraries and make recommendations for our collective future. Many members of the ORALL County SIG and the Ohio State Bar Association (OSBA) Law Libraries & Legal Information Services Committee have been hoping for just such a task force for many years. Well, we got what we wished for.

The Task Force will be created by September, and its members will have 14 months to prepare a report to the Legislature in advance of the next state biennium. Some of the issues the Task Force may address will likely include public access, participation in consortia, pooling of resources with other entities, regionalization of county law libraries, resource sharing, greater use of technology and electronic resources, current funding sources, alternative sources of funding, collection evaluation, staffing needs, and service levels. Four (4) entities, including the state Legislature, the Ohio Judicial Conference (OJC), the OSBA and the CCAO, all have the power to appoint members to the Task Force. As this article goes to print, all four (4) are in the process of making their appointments, and the OSBA, CCAO, and OJC have already chosen their representatives.

Along with Butler County Law Library Director Anita Shew and Sumner Walters, a former trial and appellate court judge who now practices in Lima, Ohio and sits on the OSBA Board of Governors, I am happy to serve as an OSBA representative to the Task Force. The OJC has appointed Hamilton County Law Library Director David Whelan, Franklin County Common Pleas Court Judge Charles A. Schneider, and Champaign County Municipal Court Judge Susan J. Fornof-Lippencott. The CCAO has appointed its Senior Policy Analyst John Leutz, Greene County Commissioner Marilyn Reid, and Belmont County Commissioner Mark Thomas. In addition to providing detailed information on how Ohio's county law libraries function and operate under the current funding scheme, Anita, David and I hope to make concrete suggestions to ensure that county law libraries continue to remain a vital resource for the dissemination of legal information and resources throughout the state of Ohio.

To help us in these roles, the ORALL County SIG has been meeting frequently, and its new Chair, Lake County Law Library Director, Angela Baldree, envisions the SIG serving a key role as an advisory committee to the Task Force. County law librarians are also completing surveys I created with the help of several colleagues. These surveys are designed to collect information demonstrating our admitted diversity in terms of operations, collections, staffing, funding, and services. Akron Law Library Association Director Rosemarie Chrisant, Assistant Director Corliss Davis and Reference Librarian Linda Hostetler have also been compiling relevant historical data and researching alternative county law library systems across the country. In addition, Mary Kovacs, who serves as the Lorain County Law Library Director, has volunteered to create an updated manual outlining a core legal collection for Ohio's county law libraries. Finally, the OSBA Law Libraries committee plans to play an active role in providing information and suggestions to the Task Force.

We obviously have a monumental task ahead of us, and we welcome suggestions from ORALL's membership.

*For members interested in tracking HB66's evolution, please see www.clevelandlawlibrary.org, and click on the link for House Bill 66 Status.
AND NOW, A FEW WORDS FROM THE NOMINATIONS COMMITTEE...
Beth A. Langton, Nominations Committee Chair, 2004-05
Director of Library Services, Buckingham, Doolittle & Burroughs, LLP

The Nominations Committee would, once again, like to thank ORALL members Miriam Murphy, Don Arndt, and Ken Kozlowski for accepting nomination for the ORALL Executive Board. The Nominations Committee received no opposition to the announcement published in the March 2005 ORALL Newsletter. Therefore, these members will assume their respective positions on the Board at the close of the annual business meeting in October 2005 in Indianapolis.

I would like to acknowledge the efforts of Committee members Carolyn Bolin, Tom Hanley, Mahnaz Moshfegh, Eric Young, and Suzanne Young for their hard work in selecting this year’s slate of candidates. Kudos on a job well done!

Would you like to know more about our incoming Board members? Here’s a who’s who and what they do.

Miriam A. Murphy – Nomination for Vice-President/President-Elect

Miriam is the Associate Director of the Ruth Lilly Law Library, Indiana University School of Law - Indianapolis where she supervises the day-to-day operations of the library. She teaches legal research to both the first-year law students and the LLM students, and also collection development and management and legal research courses in the School for Library and Information Science.

Miriam guided the Legal Information Gateway Task Force in the creation of the Legal Information Gateway, an informational brochure and web page aimed at the pro se patron as well as providing assistance for librarians in offering legal reference service. Publications include a book on moving an academic law library, guest editing the government documents special issue of Indiana Libraries, as well as several research guides.

Miriam joined ORALL in 2000 and has served as a member of the education committee, then as Secretary, and currently serves as local arrangements co-chair for the 2005 Indianapolis meeting. Other professional activities include terms as President of the Indiana University Librarians Association, State Program Co-Chair of INDIGO (Indiana Networking for Documents and Information of Government Organizations), and Chair, Middle Managers Division of the Indiana Library Federation. Miriam has also been a member of numerous other professional committees at the local, regional and national level including thirteen years in SEALL and twenty years in AALL.
Donald A. Arndt, Jr. – Nomination for Treasurer

Don is the Interim Director of the LaValley Law Library at the University of Toledo College of Law where he is responsible for all aspects of library operations. Before coming to Toledo five years ago, he held positions at the University of Nebraska, where he was an active member of the Mid-America Association of Law Libraries, and at the University of Pennsylvania, where he was active in the Greater Philadelphia Law Library Association. Prior to becoming a law librarian, he spent a few years practicing law as a judge advocate in the U.S. Marine Corps.

Don’s professional activities at the national level include presenting educational programs at the CALI Conference for Law School Computing, as well as at several AALL annual meetings. He has also made many presentations at the local and regional levels. His publications include two co-authored CALI lessons and articles that appeared in Legal Reference Services Quarterly and AALL Spectrum, among others. His teaching experience includes six years of first-year legal research instruction at Toledo and Nebraska, two courses at Drexel University’s College of Information Studies, and informal workshops for law students on various topics of legal research.

Don joined ORALL in 2000. His service activities include numerous committee assignments, including Bylaws and Scholarship for ORALL, and election to officer positions, most recently serving as Chair of AALL’s SIS Council.

Kenneth S. Kozlowski – Nomination for Executive Board

Ken is the Director of the Ohio Supreme Court Law Library in Columbus, which serves the Justices and employees of the Court, other state agencies, and is open to the general public. Ken is responsible for the day-to-day operations of the library holding over 300,000 volumes and subscriptions to numerous electronic databases. Previously, Ken held positions in libraries in the private, county, and academic sectors, and also several independent contracting positions.

Ken is a regular contributor in the Glasser Legal Works publication Internet Legal Researcher and also a contributing editor for reports of the Civic Research Institute. He is the creator of the web log “Ohio Law,” providing the latest information on web-based legal information concerning the State of Ohio. Other professional activities include presenting educational programs on the use of computers and Internet tools for legal research. He is credited for writing many articles on various topics.

Ken joined ORALL in 1991, was the Newsletter editor for several years, and served on the Internet Committee and Newsletter Committee. He is also a member of AALL, the American Bar Association, Columbus Bar Association, Ohio State Bar Association, and the American Library Association.

CONGRATULATIONS Miriam, Don and Ken!

Your expertise and insight on library issues both on a local and national level will truly benefit the Board and the Association as a whole. ORALL thanks you for your willingness to serve!
ADAPTING TO CHANGE, ADOPTING NEW STRATEGIES:

“RACING” INTO THE FUTURE

ORALL/CALL Annual Meeting 2005
October 12-14, 2005

Join your colleagues this year at the Hyatt Regency Indianapolis for enlightening and engaging education programs, entertainment and socializing.

Other Things to Do in Indianapolis


Indianapolis Downtown – http://www.indydt.com/splash.html

Cultural Districts – http://www.culturalindy.com/

Monday Night Football, October 17 – Indianapolis Colts home game

Indianapolis Museum of Art – http://www.imamarj.org/

Eiteljorg Museum of American Indians and Western Art http://www.eiteljorg.org/ejm/home.asp

Indiana State Museum – http://www.in.gov/ism/


Questions? Contact Local Arrangements Co-chairs:

Miriam Murphy, mimurphy@iupui.edu or (317)274-1928
Debra Denslaw, ddenslaw@iupui.edu or (317)278-6167

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"897 Inches" to Where?  
Nancy S. Clark, Jones Day

The Columbus Area Law Librarians are excited to host the ORALL 2006 Annual Meeting in our vibrant and growing city. Please mark your calendars for October 11 - 13, 2006, to visit our city for the first time or fall in love all over again as you experience the new developments since we hosted our 50th Anniversary Meeting in 1999.

We have a block of rooms at the Hampton Inn & Suites, 501 North High Street, located in the ever developing Arena District and adjacent to the Short North Arts District. This hotel opened in September 2000 with it's beautiful main lobby highlighted by a dome of sky blue & clouds. Attendees can experience many options for entertainment, dining, gallery browsing as well as unique shops and venues. Thursday and Friday educational classes will be held right across the street at the Greater Columbus Convention Center, "897 INCHES DOOR TO DOOR" as highlighted in Hampton's marketing. Other areas within the Greater Columbus Convention Center include a food court and retail shops.

Our Hampton Inn room rates can accommodate one to four persons per room with a single king or two double beds. They have also allowed us great rates on their two bedroom king suites! All rates include a Complimentary Deluxe Breakfast with seven different stations of hot and cold items. If you are in a hurry, ask the breakfast hostess for the new On the Run Breakfast Bag™, complete with water, fruit, a muffin, and a cereal bar. Available Monday - Friday.

Located in central Ohio, Columbus is accessible from all our member states. According to maps, below are some approximate driving distances to our conference site.

- 6 miles from the Columbus International Airport
- 144 driving miles from Cleveland
- 105 miles from Cincinnati
- 148 miles from Toledo
- 176 miles from Indianapolis
- 207 miles from Louisville, KY

Stay tuned, more details to come!

PLEASE PLAN TO JOIN US IN 2006!

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I’m here to help you. Librarian to librarian.

Katherine Lowry, J.D.
West Librarian Relations Manager
Midwest Division

Meet Katherine Lowry, your West Librarian Relations Manager.

I understand the work you do – and know the challenges you face. I genuinely look forward to hearing from you and personally working with you. Please let me know how I can help you.

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