



Program Descriptions – Current as of Sept. 30, 2014

(Note: Speakers and topics are subject to change, and we will do our best to update attendees if this occurs.)

Thursday, October 16, 2014

9:10 am – 10:10 am

Session 1A – Room: Judicial Education Center

Services to the Public

This panel will cover common issues for librarians offering services to the public such as working with pro se litigants, dealing with problem patrons, and avoiding the unauthorized practice of law.

Speakers: Minerva Elizaga, Secretary to the Board on Unauthorized Practice of Law at the Ohio Supreme Court; Carol Furnish, Professor of Law Library Services and Assistant Director for Instruction & Outreach at the Chase College of Law; & Laura Dixon-Caldwell, Reference Librarian at the Hamilton County Law Library

Session 1B – Room: 102 S. Hearing Room

The Accidental Consultant: A Primer on Avoiding Potholes, Perils, and Pitfalls

Librarians are often invited to come to libraries and or other departments as consultants. As librarians, we are uniquely qualified due to our project management, information technology, knowledge governance, information literacy, and library administration skills to assist in evaluating situations and solving problems.

This presentation is designed to discuss best practices for librarians exploring consultant opportunities and for libraries exploring the use of either internal or external consultants.

Participants will gain an understanding of the role and function of the consultant. Participants will be able to assess whether he or she has the necessary skills and interests to be a successful consultant. Participants will be able to articulate how an organization can best work with a consultant.

Speaker: Catherine A. Lemmer, Head of Information Services, Indiana University Robert H. McKinney School of Law, Ruth Lilly Law Library

10:45 am – 11:45 am

Session 2 – Room: Judicial Education Center

Practical Strategies for Resolving Conflict

Conflict in the workplace exists. This is a fact of life. This is not necessarily a bad thing. Conflict can lead to personal and professional growth if handled well. This session will outline a practical and easy to remember process for employees to use as a tool to resolve conflict successfully. Attendees will receive the benefits of

- Increased understanding of how conflict expands our awareness of situations and the goals of others in our organization.
- Increased group cohesion when conflict is resolved effectively and not avoided.
- Improved self-knowledge by examining our own goals in a conflict situation.
- An easy to remember tool to use when conflict arises.

Speaker: Katrina Plourde, Human Resources Manager for the Westerville Public Library

1:20 pm – 2:20 pm

Session 3 – Room: Judicial Education Center

Cool Tools

Back by popular demand, this year's cool tools demonstrations will give you a chance to see eight of the latest and greatest tech tools to help you build your information services skillset. Here's what you have to look forward to: Excel/Millennium Mash-Up, Zopium Chat Reference, Canava, LibGuides2, Neota Logic, iPad Productivity Apps, QR Codes, and Ravel.

2:30 pm – 3:30 pm

Session 4A – Room: Judicial Education Center

License Negotiation Strategy (Part I)

Part I of this session features a panel of law librarians working in firms, law schools, and government offices. The panelists will identify terms to watch for and tips for a successful license negotiation regardless of your library type. Then, led by the panelists, attendees will break into groups by library type to learn more about the negotiation process. The break-out groups will feature interactive opportunities for attendees. Note: License Negotiation Strategy Parts I and II are independent sessions. Attendees may choose to attend both sessions but it is not necessary to attend both in order to benefit from either session.

Speakers: Lauren M. Collins, Law Library Director & Associate Professor of Law at Cleveland-Marshall College of Law; Emily Janoski-Haehlen, Associate Dean for Law Library Services & Assistant Professor of Law at Valparaiso University School of Law; Mary Jenkins, Director and Law Librarian at Hamilton County Law Library; Susan R. Hanrahan, Manager of Library Services at Vorys, Sater, Seymour & Pease; Ingrid Mattson, Reference Librarian at Moritz Law Library; Carol Ottolenghi, Director of Library Services at the Ohio Attorney General's Office; and Susan Schaeffgen, Library Manager at Porter, Wright, Morris & Arthur

Session 4B – Room: 102 S. Hearing Room

Teaching Legal Technology Courses

According to Model Rule of Professional Conduct 1.1, attorneys are now required to understand the benefits and risks associated with relevant technology. This development has strengthened the argument that law students should be exposed to topics such as social media

ethics, cloud computing, and knowledge management before entering the workforce. This session will feature academic law librarians who are currently teaching law practice technology courses at their institutions. Each presenter will relay lessons learned from the course proposal process, as well as suggestions for relevant topics to cover in class. Moreover, strategies for student evaluation will be discussed and recommendations of helpful legal technology resources will be provided.

Speakers: Jesse Bowman, Electronic Research, Technology, & Instructional Services Librarian at Northwestern University Law Library, and Emily Janoski-Haehlen, Associate Dean for Law Library Services & Assistant Professor of Law at Valparaiso Law Library

3:30 pm – 4:30 pm

Session 5A – Room: Judicial Education Center

License Negotiation Strategy (Part II)

Part II of this session features a panel of law librarians working in firms, law schools, and government offices to help you build contract negotiation skills. For the first half-hour of this session, audience members will be grouped by library type to learn effective negotiation strategies in a variety of ways. Following that interactive half-hour, the audience and panelists will regroup to discuss the strategies and tips they've learned in the session. Note: License Negotiation Strategy Parts I and II are independent sessions. Attendees may choose to attend both sessions but it is not necessary to attend both in order to benefit from either session.

Speakers: Lauren M. Collins, Law Library Director & Associate Professor of Law at Cleveland-Marshall College of Law; Emily Janoski-Haehlen, Associate Dean for Law Library Services & Assistant Professor of Law at Valparaiso University School of Law; Mary Jenkins, Director and Law Librarian at Hamilton County Law Library; Susan R. Hanrahan, Manager of Library Services at Vorys, Sater, Seymour & Pease; Ingrid Mattson, Reference Librarian at Moritz Law Library; Carol Ottolenghi, Director of Library Services at the Ohio Attorney General's Office; and Susan Schaeffgen, Library Manager at Porter, Wright, Morris & Arthur

Session 5B – Room: 102 S. Hearing Room

Legislative Research at the Ohio History Connection

This presentation will give an overview of the collections available for researching legislation at the Ohio History Connection. Attendees will also learn more about the library's collection generally and unusual services or materials offered by the library.

Speaker: Elizabeth L. Plummer, Manager of Research Services at the Ohio History Connection (formerly known as The Ohio Historical Society)

Friday, October 17, 2014

9:40 am – 10:40 am

Session 6A – Room: Judicial Education Center

UELMA Update

This presentation will cover new changes regarding the Uniform Electronic Legal Material Act (UELMA) and other legislation concerning libraries. The presentation will include a question and answer session and advocacy tips.

Speaker: Mary Jenkins, Director and Law Librarian at Hamilton County Law Library

Session 6B – Room: 102 S. Hearing Room

From Disability to Usability in Online Instruction

Online instruction is making inroads into legal education. In this shift from tangible to virtual, many pedagogical, structural, and design issues arise. To add to the complexity, law professors and librarians must consider and address the needs of the vision and hearing impaired.

This presentation is intended to raise awareness among law librarians about the need for universal accessibility in online instructional materials along with the techniques required to achieve this accessibility. It begins with an overview of the types of impairments our students may have and a review of the relevant laws. The speaker will then explore the relationship between accessibility standards and the broader principles of universal design.

The speaker will conclude with number best practices for accessibility in creating online instruction, include illustration and live-action examples of what to do and not do.

Speaker: Susan deMaine, Research and Instruction Librarian, Indiana University Robert H. McKinney School of Law, Ruth Lilly Law Library

Session 7 – Room: Judicial Education Center

Poster Sessions

Don't miss this opportunity to learn a little bit about a lot. The poster sessions at ORALL will give you the chance to learn how to create library displays with little-to-no money in order to showcase the library's collection to patrons, how to build a community of law librarians in your region, the ins and outs of library student internships and externships, Olympic law, tips for teaching legal technologies, and more about getting the most from your ORALL membership.